DRIVE THROUGH INFORMATION FOR THE COMMUNITY

COVID-19 Drive through testing. You may have noticed drive through testing for the COVID-19 popping up in the community. Drive through testing offers a way for medical staff to safely collect samples from patients for diagnostic testing from individuals who are considered at risk for COVID-19. The drive through process prevents sick individuals in need of testing from entering hospitals, labs, and health care spaces where they may pose a risk to others for infection. Here is what you need to know:

• **You need to call ahead.** DO NOT come to a drive through site without calling ahead. Care providers are providing assessments and registering new patients over the phone prior to them arriving at the drive through locations. See the numbers below to call for various service providers in the community.

• **Stay in your car.** COVID-19 testing drive through facilities are just like a fast food drive through – you STAY IN YOUR CAR for the entire process. This is what keeps it safe for healthcare staff and for you.

• **Bring your phone, and insurance card.** To avoid unnecessary person-to-person contact, care providers rely on being able to communicate by phone with patients. Make sure you bring your cell phone with you, keep it charged, and ensure your care provider has the correct number on file for you. This is also important for follow communication, including reporting test results and monitoring your condition and care. If you have health coverage, bring your insurance card or coverage information as services or testing may be billed.

• **Not everyone who wants a test will get a test.** Supplies for testing are very limited. CDC Guidance is that testing be reserved for those with the highest risks. For many with mild to moderate symptoms a COVID-19 test may not be necessary. However, anyone who is symptomatic (fever, respiratory symptoms, cough) should be self-quarantining and monitoring themselves at home. Contact your usual healthcare provider if you are sick or have worsening symptoms and stay at home. In the meantime, have everyone in your house practice social distancing (stay about 5-6 feet apart), increase both handwashing and surface wiping along other home sanitation practices (including frequent bathroom and kitchen counter cleaning) as if they are contagious to protect others.

**Screening, assessing and testing – what's the difference?**

• **Screening:** Screening is a set of questions or initial information gathered from a person to determine if there are any risk factors that need further investigation to protect
themselves or others from COVID-19. You may be stopped when entering a building
and asked questions about recent travel, symptoms of illness, or any underlying health
issues. Please understand these are important precautions and do not enter offices
directly. A person who screens positive for a risk factor may be referred on for further
assessment or asked to take protective measures like wear a mask.

- **Assessment:** Assessment is a clinical evaluation by a medical professional to determine
  what may be causing symptoms and determine what diagnostic tests may be necessary
to confirm a diagnosis. A provider may order a COVID-19 test or order other tests such
as influenza or strep to determine the cause of a patient’s symptoms and determine
appropriate treatment.

- **Testing:** Testing is the actual collection of samples from a person, and performing
diagnostic tests to these samples to determine what is causing an illness. With test
results, a provider is able to diagnose a condition, and recommend appropriate
treatment. There is no treatment for COVID-19, therefore the recommended care plan
may be to stay at home, self-care, and quarantine unless symptoms become more
severe.

**Accessing Care:**

If you have an established medical provider: contact your current medical provider if you are
sick, experiencing fever, respiratory symptoms or cough, and if onset of symptoms is within 14
days of returning from travel to a widespread affected area or if you’ve had close contact
(within six feet) of a confirmed COVID-19 case.

- **Sparrow Laboratories for COVID-19 Testing:** If you’ve been assessed by your medical
  provider and they submit an order for the COVID-19 test through Sparrow
Laboratories, you may go to the COVID-19 testing drive through at the St. Lawrence
campus, located at 1210 W. Saginaw Street, in Lansing. You must have an active order
for COVID-19 with Sparrow Laboratories from your medical provider to receive testing.
The Sparrow Laboratories drive through is open seven days a week.

- **Sparrow Laboratories for regular lab work (Non-COVID testing):** To promote social
distancing, to protect the health and safety of patients, Sparrow Laboratories is also
offering a drive through service for blood draws and other non-COVID related labs. All
you need is an active order from your healthcare provider with Sparrow Laboratories to
access draw services through the drive through. Sparrow is offering this service at two
locations, although new locations may be added:
  - **Forest Community Health Center,** 2316 S. Cedar St, Lansing MI 48910 Monday
  through Friday, 8am to 5pm.
  - **Sparrow Medical Arts Building,** 1322 E. Michigan Ave, Lansing, MI 48912
Monday through Friday, 8am through 5pm, and Saturdays 8am-3pm.

If you do not have an established relationship with a healthcare provider, assessment and drive
through COVID-19 testing is available through the following healthcare facilities in the
community:

- **Ingham Community Health Centers in partnership with the Ingham County Health
  Department** – Drive through testing services available by appointment with an order
from an Ingham Community Health Center provider at the Forest Community Health Center, 2316 S. Cedar Street, Lansing MI 48910, Monday through Friday 9am-4pm. Please do not come directly to or enter the building without calling ahead to the Health Department at 887-4517 or Forest Community Health Centers 887-4302. ICHC is able to provide over the phone patient registration and assessment by a provider. Accepting all insurance, no insurance, Medicaid/Medicare and providing service regardless of ability to pay.

- **Redicare Okemos** – 1881 W. Grand River, Okemos, MI 48864. They accept most commercial insurances, Medicare, and self-pay. They accept Medicaid only if it’s a secondary insurance at this time. M-Sat 8A-8P and Sunday 8A-5P. Patient registration and appointments to assess patient status are required and can be made online at [www.redicareokemos.com](http://www.redicareokemos.com). If you do not have internet access, please call 517-339-2100, Ext. 0. When you arrive, PLEASE DO NOT ENTER THE BUILDING, but call the above number and to start a visit via telephone.

As additional service sites are added through the community, and this document will be updated accordingly.

**For general questions about COVID-19.** Please go to the State of Michigan website at [www.mi.gov/coronavirus](http://www.mi.gov/coronavirus) or call the hotline at 1-888-535-6136 or the Ingham County Health Department COVID-19 Hotline, 887-4517